

The "No Worries" Program

Five easy steps to new equipment purchasing piece-of-mind!

- 1. Contact your Account Representative to discuss your equipment needs.**



Purchase Order

Vendor Name: _____ Order No.: _____ Order Date: _____
Vendor Contact: _____ Contact To: _____
Vendor Phone: _____ Vendor Fax: _____
Vendor Address: _____

Bill To: _____ Ship To: _____
• 2511 Work Place
• Columbia, SC 29404-2021
• TEL: 803.342.3600
• FAX: 803.342.3603

Qty	Part	Description	Unit	Price	Total	Notes

Transaction: _____
Order Date: _____
Comments: _____

- 2. Get an authorized purchase order for the recommended new equipment.**

- 3. Schedule delivery, setup and training of the equipment.**



- 4. Use the equipment during the "No Worry" grace period to handle your print finishing needs.**

- 5. Keep the equipment to professionally finish your printed material or return it if it does not meet your needs.**



Here's how it works...

Flex Finishing can solve simple to complex print finishing problems with equipment from some of the world's best manufacturers. The "No Worries" program was developed to help purchasers feel more comfortable about their new equipment purchasing decisions. This program provides a five (5) business-day grace period to confirm that the equipment meets the needs for which it was purchased. At the end of the period, the purchaser can finalize the sale by keeping the equipment or returning it at no cost or further obligation. If returned, the purchaser may decide to try a different piece of equipment in the "No Worries" program.

Getting Started...

To participate in the "No Worries" program, just contact a Flex Finishing representative via phone at (704)342-3600 or (877)342-3600, via fax at (704)342-3603 or via email at sales@flexfinishing.com. Your representative will:

- 1) Consult with you to determine your print finishing needs and wants,
- 2) Recommend new equipment that best matches your volume, quality and price parameters, and
- 3) Provide a price that includes delivery, setup and training.

Once you select the equipment, fax or email a copy of your purchase order and your account representative will contact you to schedule delivery, setup and training.

Contingency Sale Agreement...

The delivery of this equipment constitutes a contingency sale. You will have five (5) business days to use, test and approve the equipment based on your previously discussed requirements. Your account representative will call you the first day after the grace period expires to confirm the sale or schedule a pickup of the equipment. You will not be charged anything if the equipment is returned, unless the equipment, documentation and/or packaging is damaged or missing. If this occurs, the actual repair and/or replacement cost(s) from the manufacturer will be passed to you. If you decide to purchase or return the equipment before the period expires, please contact your representative.

Equipment Specifics...

Equipment: _____

Serial Number: _____

Grace Period Ends: _____

Price (Includes delivery, setup and training): \$ _____

Sales Representative: _____